

FACTS FAMILY PORTAL

Log into Old Harbour High School (OHHS) School Information System (SIS)

Benefits of FACTS Family Portal

- ▶ This web-based App allows parents/guardians to monitor their child's progress to track the following:
 - ▶ Behaviour
 - ▶ Subject listings for the semester
 - ▶ Names of teachers
 - ▶ Classwork Grades
 - ▶ Report Card, among other features

Criteria for accessing OHHS FACTS Family Portal:

1. Your child/ward must be officially registered with the school (all documentations completed/submitted).
2. Parents must provide the school with an active email address that will be added to the SIS, to facilitate login using MFA (Multi-factor Authentication (2-Step verification)).
3. A computer (smartphone, laptop, tablet PC, etc.).
4. The internet (Wi-Fi, Ethernet or data plan).

Please note that as of March 2026 our SIS provider (FACTS/RenWeb) has updated the platform to improve aesthetics, usability and security. They updated the system's Multi-Factor Authentication (MFA), a.k.a, logging into the system using 2-step verification.

This new process requires existing users to change your password (mandatory) and suggests a change in username (optional). Your email on the system will be used to share security actions with you, during the process.

Log into FACTS Family Portal using the following steps:

- ▶ From Google search type 'FACTS Family Portal Login'.
- ▶ Choose the FACTS link "Product Login".
- ▶ Select the region "International".
- ▶ Click the 'For Families' option "[Family Portal Login](#)".
- ▶ Type the district code "OH-JAM" (all capital letters, no space).
- ▶ If you have never used our SIS before click 'CREATE ACCOUNT'; or click 'NEXT' if you previously created an account.
 - ▶ Read and follow instructions within subsequent dialog boxes.
 - ▶ Please note that at one instance an email will be sent to your email address that is on the system, with a verification code that you must enter to ultimately access the portal.

Subsequent slides, display the dashboard for your OHHS FACTS Family Portal, after you have successfully logged in.

Explore, and choose the information that you wish to see for your child/ward from menus listed on the left.



School ^

School Home

Calendar

Directory

Resource Documents

Student v

Family v

Resources

Announcements

No announcements found

Events

Today Tomorrow

No events found.

School Calendar: Dates to Note

- | | |
|----------|--|
| 9/4/23 | 2023-2024: Christmas (Sem1) Begin |
| 12/20/23 | 2023-2024: Christmas (Sem1) End |
| 1/1/24 | 2023-2024: Easter/Summer (Sem2) Begin |
| 7/5/24 | 2023-2024: Easter/Summer (Sem2) End |



- School
- Student**
- Student Home
- Grades
- Homework
- Report Card
- Attendance
- Behavior
- Course Request
- Portfolio
- Schedules

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